

MAHABOOB SYED

ICT Project Management | Infrastructure Delivery | Service Management

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Subject: Application for Senior Project Manager / ICT Infrastructure Project Manager

Dear Hiring Manager,

I am pleased to submit my application for a senior role in ICT project management, infrastructure delivery, or service management. With more than 23 years of professional experience, including over 21 years in the UAE, I offer a strong record of coordinating enterprise technology initiatives, leading technical teams, and managing complex stakeholder requirements.

Most recently, I served as Project Manager – ICT Infrastructure at e& enterprise (Etisalat) from February 2016 to July 2026. My responsibilities included project planning and execution, budgeting, procurement, vendor coordination, resource allocation, risk management, and delivery oversight. Earlier positions with Etisalat strengthened my experience in service delivery, client relations, and enterprise network solutions.

My project portfolio includes ICT and managed CCTV infrastructure initiatives for Ministry of Education schools and Dubai Expo 2020, managed network infrastructure for New Al Ain Hospital, and the Federal National Council election connectivity project spanning 35 locations across the seven emirates. I have also worked on networking infrastructure programs supporting hundreds of schools in Abu Dhabi and surrounding regions.

I hold an MBA from Manipal University, UAE, and my CV lists PMP, ITIL Foundation, CCNA, and Microsoft technology certifications. I combine technical understanding with practical project governance, stakeholder engagement, and a commitment to quality, service excellence, and timely delivery.

I would welcome the opportunity to discuss how my experience can support your organization's infrastructure and transformation priorities. Thank you for your time and consideration.

Yours sincerely,

Mahaboob Syed